



DEEP CLEANING CHECKLIST

(INTERNAL INCLUSION LIST AS OF SEPT 2025)

ENTRY/HALLWAY	BEDROOMS
<ul style="list-style-type: none">• Vacuum and mop floors (including corners and edges)• Spot clean walls• Wipe down doors (front door, internal doors, door frames)• Clean cabinets, cupboards, drawers and doors outside (if any)• Clean and dust lighting, switches and fixtures• Wipe down skirting boards• Clean window sills and tracks (if windows present)• Dust and remove cobwebs• Dust ceiling fans or vents (external)	<ul style="list-style-type: none">• Clean cupboards and built-in wardrobes (outside)• Clean and wipe empty shelves• Spot clean walls• Wipe down doors• Clean window sills and tracks• Vacuum carpets• Wipe down skirting boards• Clean and dust lighting, switches and fixtures• Dust and clean fans (external)• Dust and remove cobwebs• General dusting of furniture is limited to visible and accessible surfaces only (no moving or shifting of furniture)
KITCHEN	BATHROOMS / TOILETS
<ul style="list-style-type: none">• Clean & Scrub cabinets, cupboards, drawers and doors (outside)• Scrub & clean cooktop and cooking grill• Clean and shine sink and polish taps• Damp wipe all kitchen bench tops• Clean Pantry cabinets (if any)• Wipe all counters and empty bins• Clean oven outside and range hood (outside)• Clean dishwasher inside (including filter)• Vacuum and mop floor• Clean windows sills and tracks• Clean and dust lighting, switches and fixtures• Wipe down skirting boards• Dust and remove cobwebs• General dusting of furniture is limited to visible and accessible surfaces only (no moving or shifting of furniture)	<ul style="list-style-type: none">• Clean and scrub bathroom sinks and bathtub• Clean the toilet inside and outside• Clean and wipe shower screen and tiles• Clean shower head and soap dish• Clean cabinets, cupboards, drawers and doors (outside)• Vacuum and mop floors and empty bins• Clean mirrors and wipe all counters• Spot clean walls• Clean windows sills and tracks• Wipe mirrors• Wipe down skirting boards• Clean and dust lighting, switches and fixtures• Dust and remove cobwebs

LOUNGE / DINING ROOM	Additional Services - Add ons
<ul style="list-style-type: none"> • Vacuum and mop floor (including corners and edges) • Spot clean walls • Clean cabinets, cupboards, drawers and doors (outside) • Clean and wipe empty shelves • Clean window sills and tracks • Empty bins • Wipe down skirting boards • Clean and dust lighting, switches, and fixtures (accessible only) • Dust and clean fans • Wipe down doors and door frames • Dust curtain rods or blinds (if present) • Dust and remove cobwebs (ceilings, corners, vents) • General dusting of furniture is limited to visible and accessible surfaces only (no moving or shifting of furniture) 	<ul style="list-style-type: none"> • Garage(Vacuum / Sweep Out; clean and dust light) • Clean inside and around entry cupboards/closets & wardrobes • Oven inside • Inside & Outside Window Glass • Laundry Area • Range hood filter • Ceiling Full Wipe • Wall Full Wipe • Balcony or Verandah/Patio • Fridge Clean • Carpet Wash/shampoo • Upholstery Clean • Blind cleaning

Important Notes Regarding Our Bond Cleans

Review your Lease Agreement

Each Real Estate Agency and Property Manager may have different requirements of their tenants. We encourage you to check your lease agreement for any special requirements and advise us as soon as possible so that we can include these with your service. If we are not aware of these prior to the service they are not covered in our guarantee.

What Is Excluded From Our Bond Cleaning Service

The following services are excluded from our bond cleaning service (internal). If the item can be added by request this is noted:

WHAT'S NOT COVERED	
<ul style="list-style-type: none"> Removal of stickers or removable hooks Removal or shifting of furniture Gutter Guard or Leaf Guard External cleaning (e.g. balcony, external windows, patios) Baby/child safety latch or lock removal Rubbish bin cleaning Garage floor/wall oil stain removal 	<ul style="list-style-type: none"> Rubbish bin cleaning External window cleaning (2nd level) Any cleaning that could result in damage Full wall washing (<i>small spot cleaning included as standard – full wall wash can be added</i>) Intensive garage cleaning (<i>standard includes vacuum/sweep and cleaning of light switches & power points only</i>) Garage wall cleaning

Tile & Grout Cleaning

Although our cleaners will manually scrub tiled areas as part of a bond clean we do not specialize in tile and grout cleaning, thus a professional tile and grout clean may be warranted dependent on the condition of your tiles and or grout which is a service separate to that of our bond clean.

Nicotine / Smoke / Cigarette Smoke Damage

Cleaning of nicotine and staining from smoke or smoking is not covered as part of our rectification guarantee. It is generally accepted that staining will remain even following intensive cleaning.

Our Bond Clean Guarantee Details

We guarantee our service by correcting any issues identified by your real estate agent regarding our internal bond clean, free of charge. Issues must be advised to us within three days of the completion of your service. Our guarantee covers those items cleaned as part of your service. Where issues identified are related to matters that did not form part of the original service, we are happy to return to your property to provide additional support at our usual bond service rates.

Initial Inspection upon Arrival

When our cleaners first arrive at your property they will perform a walk around (with you if you are present) in order to review the service against the quote provided. Should any changes be required (e.g. additional time is required), we will contact you immediately and before any work is performed.